

WAIST HEIGHT TURNSTILE

INSTALLATION AND MAINTENANCE HANDBOOK

INDEX

1.	GENERAL INFORMATION	3
1.1.	Preface	
1.2.	General Information on Turnstiles	
1.3.	Waist-height Turnstile Models	
2.	SAFETY AND OPERATION	4
2.1.	Safety Warnings and Symbols	
2.2.	Power Supply Fuse	
2.3.	Safety Related Instructions	
2.4.	Operation	
3.	HANDLING AND INSTALLATION	5
3.1.	Handling	
3.2.	Installation	
3.2.1.	Installation Illustrations	
3.3.	Arm Mounting (Fixed arm models)	
3.4.	Arm Mounting (Drop arm models)	
3.5.	Wing Mounting (Wide Access/ DDA models)	
4.	SYSTEM SPECIFICATIONS	8
4.1.	Waist Height Turnstile System Specifications Table	
4.2.	System Specifications – Tripod Type Waist Height Models	
4.3.	System Specifications- Wide Access / DDA models	
4.4.	Indicators	
4.5.	Equipment and Accessories	
5.	SETUP AND OPERATION	11
5.1.	Power connections and Grounding	
5.2.	Control Board Inputs and Outputs	
5.3.	Control Board External Component Connections	
5.4.	Control Board Settings	
5.4.1.	Restricting Access	
5.4.2.	Dip Switch Settings	
5.5.	Hydraulic Damper Adjustment (Manually operated models)	
6.	POST INSTALLATION CHECK LIST	16
7.	SERVICE AND MAINTENANCE	16
7.1.	Maintenance Instructions	
7.1.1.	User Maintenance	
7.1.2.	Maintenance by Qualified Service Personnel	
7.2.	Trouble Shooting Guide	
8.	LIST OF REPLACEMENT PARTS	19
9.	WARRANTY AND DECLARATION OF CONFORMITY	20
9.1.	Declaration of CE Compliance	
9.2.	Warranty Certificate	
9.3.	Warranty Terms and Conditions	
9.4.	Cases Excluded from the Coverage of Warranty	

1. GENERAL INFORMATION

MANUFACTURER:

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1.1 Preface

Thank you for choosing the products of **Özak** and your confidence in our company.

Your system has been designed and manufactured to meet the most demanding requirements of professional access control applications. All components of your system have been selected with utmost care and thoroughly tested to ensure optimal performance and reliability.

To safely operate your product with maximum performance and service life please follow the instructions written in this manual carefully, and keep it for future reference. In case of any operational questions or unexpected issues please refer to the explanations contained in this document.

To obtain technical support or replacement parts please contact Özak Technical Service Department by E-mail or telephone.

Özak Technical Service Department:

Telephone : +90 262 373 48 48 **Ext:** 195

E-mail : teknik@ozak-t.com

Özak reserves the right to change the contents of this document without prior notice!

1.2 General Information on Turnstiles

Turnstiles are devices that enable passage control and prevent uncontrolled or unauthorized passages in stadiums, sports halls, leisure facilities, business centers, public transportation areas, museums, banks, industrial facilities and all premises where collective entrance and exit control are required.

As passage controlling units, turnstiles have the ability to work with any type of access control system such as barcode, magnetic card, proximity card readers, tokens, buttons etc. With the exception of disabled wide-access panel models, only "one person at a time" philosophy is adopted for all turnstile products. The turnstiles are designed for bi-directional operation while allowing simple mode selection by a dip switch for restricted or one way free passage.

The turnstiles are made of stainless steel or electrostatic powder coated DKP sheet metal. In double-sided models, two separate passage systems are integrated into a single structure. As the turnstiles are anchored on a wide surface area, the overall structure is firmly balanced and robust. Due to their structural characteristics, turnstiles are not affected by rain, water, or similar outdoor conditions. All mechanical components are nickel-plated and galvanized against corrosion.

Our turnstiles are certified with "TSEK product quality" (A Turkish certification of quality) and CE Declaration of Conformity.

1.3 Waist Height Turnstile Models

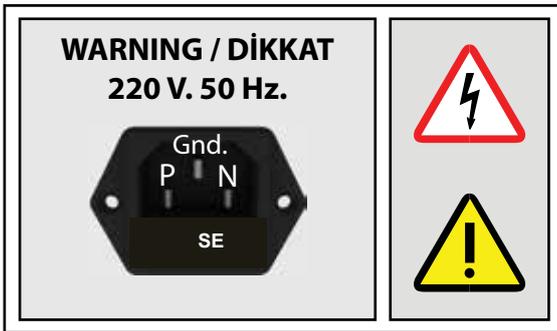


2. SAFETY AND OPERATION

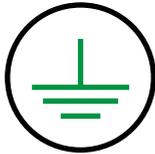
2.1 Safety Warnings and Symbols

For Safety and proper operation of the turnstile all installation and repair work must be performed by qualified technical personnel only!

HIGH VOLTAGE WARNING LABEL



GROUNDING SYMBOL



POWER CONNECTOR FRONT VIEW

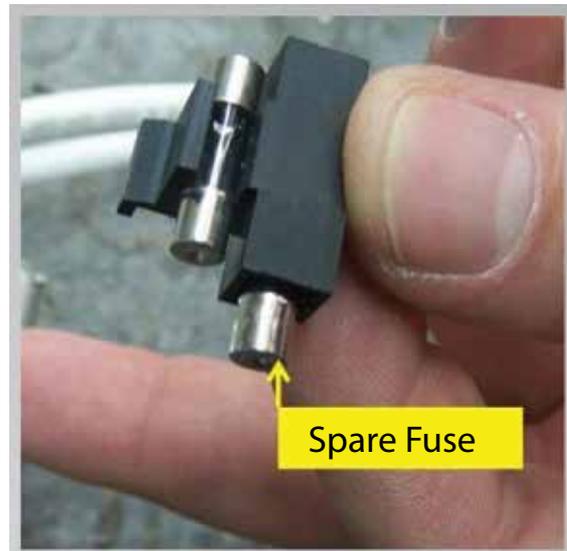


24 V DC POWER SUPPLY

2.2 Power Supply Fuse



Use only the same type and rating of fuse as selected by the manufacturer!



The fuse and a spare are located inside AC power socket

2.3 Safety Related Instructions

1. Users must not dismantle the turnstiles. Maintenance can only be performed by competent and authorized personnel. Maintenance work attempted by non-qualified individuals may create danger to users and the turnstile.
2. Turnstile must not be installed at places where there is a risk of explosion caused by electrical arcs or a probable gas leakage.
3. Turnstile must be kept away from flammable environments.
4. Turnstile should not be installed at places where there is vibration.
5. Turnstile must not be kept in excessively moist environments.
6. Turnstile must not be exposed to heat.
7. Turnstiles must not be subjected to abusive treatment such as impact or excessive shaking.
8. Turnstile must be kept away from high level magnetic fields.
9. Operating voltage/ power range must be observed in all installations. .
10. The power must be stable, properly grounded, insulated.
11. Turnstiles can only be operated under the environmental conditions and temperatures specified by the manufacturer.
12. Children must not be allowed to play with the turnstiles.
13. All connections must be confirmed to be correct before supplying power to the turnstile.
14. Only materials and equipment recommended by the manufacturer must be used for the turnstile when making connections into the input and output terminals.
15. All parts and accessories used in the turnstiles must be approved by the manufacturer.
16. In case of any electrical arcing or faults caused by such condition, power must be disconnected and authorized servicer or manufacturer must be contacted as soon as possible.
17. The power must be cut off before cleaning or maintenance.
18. Only clean, soft and moist fabrics (no abrasive materials) should be used for cleaning the turnstile surfaces.
19. Damaged turnstiles must not be operated, and the authorized dealer or the Manufacturers technical support center should be contacted soon as possible for repair.

2.4 Operating Conditions

1. More than one person must not attempt to pass at the same time.
2. Turnstile must not be forced, kicked, abused or tempered with to gain passage without authorization.
3. Turnstiles must not be washed for cleaning purposes (applying water with a hose or pouring water from a bucket. etc). Wiping off with non abrasive materials such as a damp cloth is sufficient in most cases.
4. Chemicals and abrasives must not be used in any case for cleaning. The manufacturer is not responsible for damages resulting from use of such materials.

3. HANDLING AND INSTALLATION

3.1 Handling

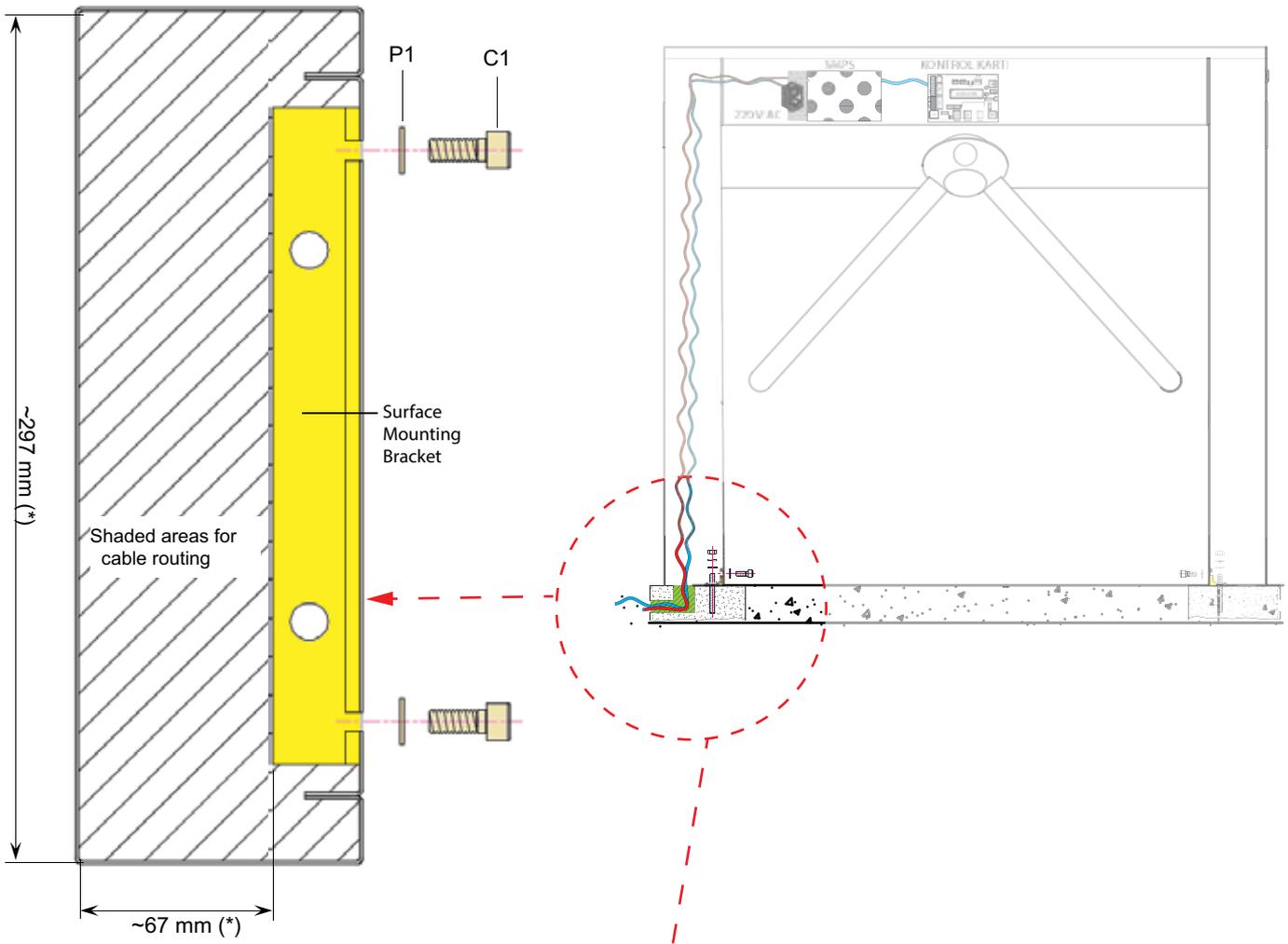
1. Please pay special attention to carry the turnstiles as originally packed by the manufacturer.
2. Follow the handling and carrying instructions written on the package.
3. Do not place a heavy load on the turnstile package.
4. Do not place the packed turnstile on a wet ground.
5. Do not leave the packed turnstile under rain.
6. During handling, use an appropriate lift/crane with sufficient lifting capacity.
7. Before starting installation ensure that there is no shipping damage or missing parts and hardware inside the package.

3.2 Installation

1. The installation place should be selected according to user's requirements. This selection should not prevent the smooth operation of the turnstiles.
2. Ensure that the installation surface is flat, even and of proper strength. Flatten any uneven/ rough areas if necessary.
3. Mark the holes and drill with a size 10 drill bit. Clean the debris inside the holes by pressurized air.
4. Fill the holes with chemical plaster and fix anchoring bolts (size 8) in place by rotating. Chemical plaster dries in about 25 minutes.
5. Place turnstile on anchoring bolts and tighten the nuts to secure in place.
6. Connect power and control cables.

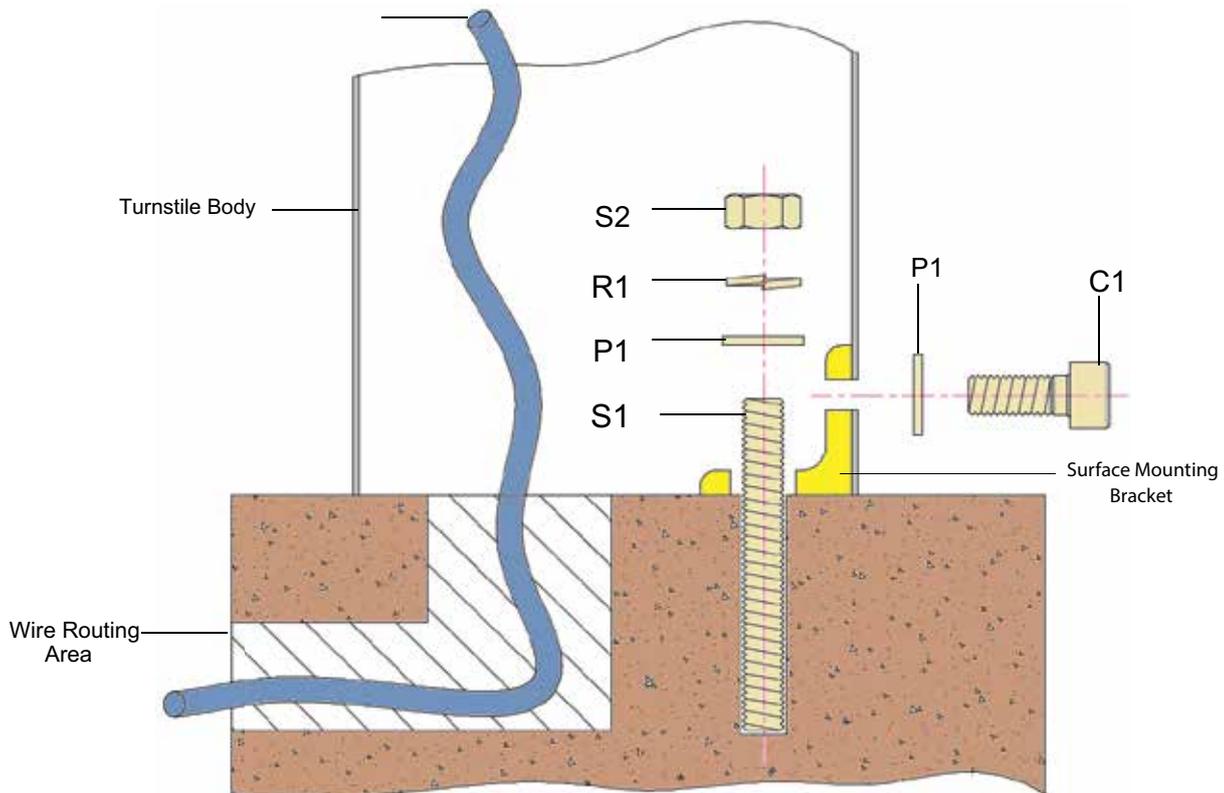
**** A model specific mounting plan is supplied with the turnstile.**

3.2.1 Installation Illustrations



(*) Measurements vary according to model.

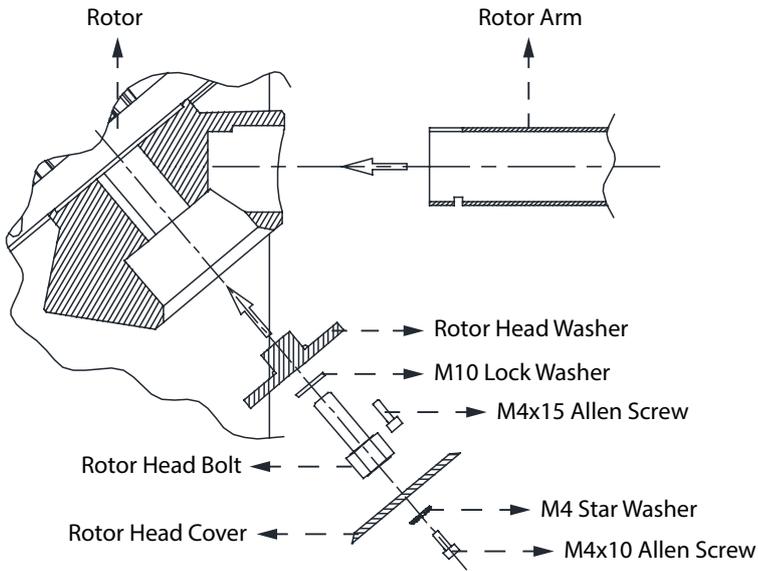
Power and Control Wiring



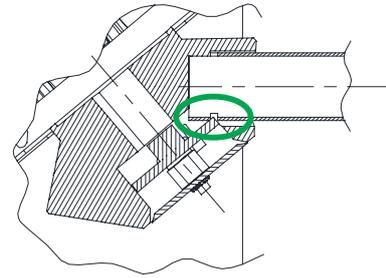
3.3 Arm Mounting (Fixed Arm Models)



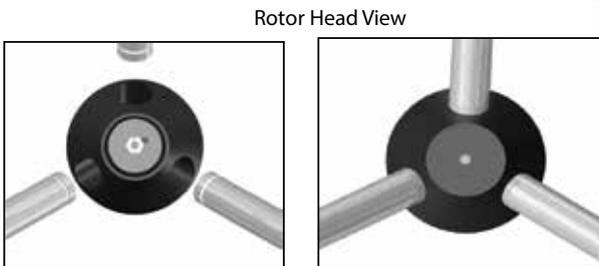
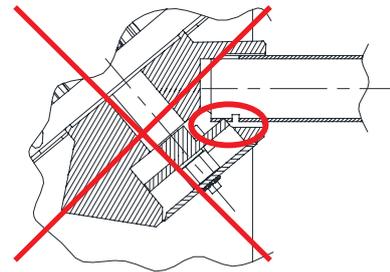
Arm must be mounted correctly to prevent loosening and dropping during use!



CORRECT INSTALLATION

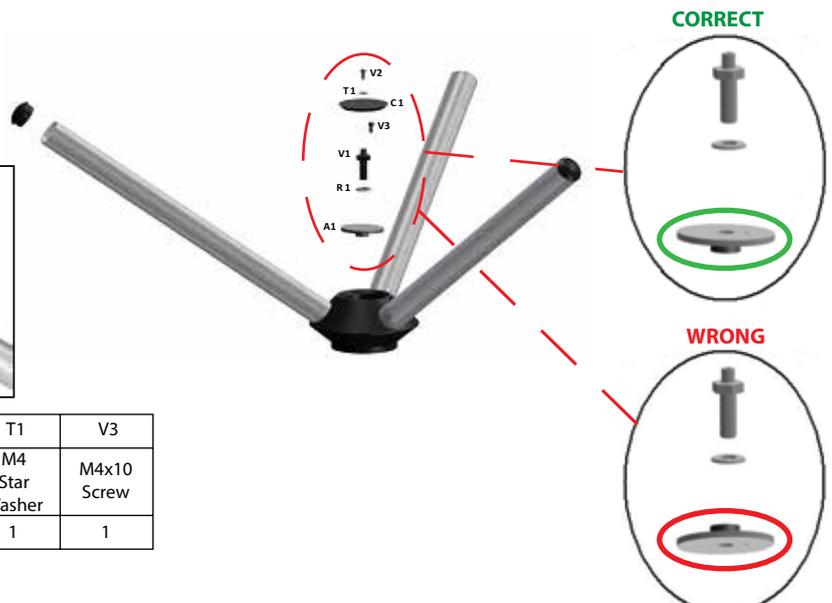


WRONG INSTALLATION



Rotor Head View

A1	R1	V1	V2	C1	T1	V3
Rotor Head Fixing Washer	M10 Lock Washer	M10x30 Bolt	M4x15 Screw	LID	M4 Star Washer	M4x10 Screw
1	1	1	1	1	1	1



CORRECT

WRONG

3.4 Arm Mounting (Drop Arm Models)



1. Seat the arm on the rotor



2. Place Allen screws (2 pcs)



3. Tighten screws with 5 mm. keys

3.5. Wing Mounting (Wide Access/ DDA models)



1. Insert panel in place.



2. Tighten top fixing screw



3. Tighten bottom fixing screw

4. TURNSTILE SYSTEM SPECIFICATIONS

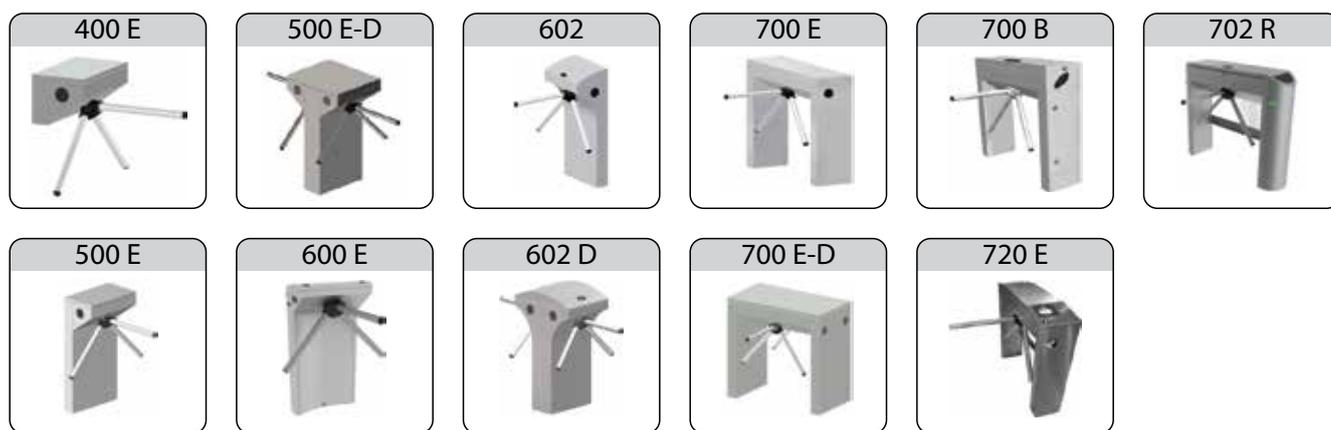
4.1 Turnstile System Specifications Table

WAIST HEIGHT MODELS	MECHANISM		OPERATIONAL FEATURES			MATERIALS			
	MANUEL	MOTORIZED	MOVEMENT	LOCK CONTROL	STOPPING	MAIN ROTOR	ARM / WING		LOCKS
400 E	X		Manuel Push (op.motor)	Solenoid	Hydraulic Damper	Polyamide + Steel	Chrome /*	3 Arms	Polyamide
600 E / 602 / 602 D	X								
500 E /505 E-D	X								
702 B	X								
700 E / 700 E-D	X								
720 E	X								
FKR 777	X		Motor	Solenoid	Motor	Polyamide + Steel	Acrylic/ Other**	1 Arm	Steel
605 / 605 D		X							
505 E / 505 E-D		X							
705 E / 705 E-D		X							
705 B / 705 B-D		X							
725 E		X							
715 E		X	Push	Locked Ball Bearing	Spring	Steel	4 Arms	-----	
715 B		X							
SWING GATE	X		Motor	Static	-----	Steel	Akrilik / Cam	1 Arm	-----
MRKT 404	X								
HIDDEN GATE-S		X	Motor	Motor	Motor	Steel	Cam / Op. Plexiglass/ Lexan	3 Arms	Steel
HIDDEN GATE-C		X							
GLASS LINE A3		X	Motor	Motor	Motor	Steel	Cam / Op. Plexiglass/ Lexan	1 Arm	Steel
GLASS LINE A1		X							
702 R		X	Motor	Solenoid	Motor	Polyamide	Krom /*	3 Arms	Polyamide
WG 5		X	Motor	Solenoid	Motor	Polyamide	Krom /*	1 Wing	Polyamide

* **Al. :** Aluminium

** **Optional Materials:** Acrylic, Painted Steel, Stainless Steel, Wood.

4.2 System Specifications – Tripod Models



1. System is designed for bi-directional operation. In standard models, when power is cut off, arms freewheel to allow free passage in both directions; optionally the arms can be set up to lock (fail-lock) when power is cut off.
2. Mechanical parts of the turnstiles are made of stainless steel and galvanized metal. Main lock, balancing systems and lock offsets of the rotating equipment are made of injection molded polyamide.
3. Once passage is permitted and arms rotate 30 degrees, arms will not return, and until the completion of the movement another passage is not allowed by the system.
4. After each complete passage the manual system returns to standby position smoothly and quietly by means of a hydraulic shock absorber. Motor driven versions complete rotation by a light push following authorization.
5. Signalization is provided with direction indicators placed on both sides of the upper body of the turnstile (While green arrow indicates active passage direction, red bar shows the blocked passage direction). In addition to the visual signalization with green/ red indicators, an audio buzzer signal is provided during passage.
6. Solenoids used within the system are driven by PWM for reliability, optimal energy efficiency and less heat. They do not warm up to more than 10 degrees of the ambient temperature.
7. Electronic board controlling the system is designed as “coated inside the hole.” Therefore, it is not affected by vibration.
8. The micro-processor based electronic control system used in the turnstiles can be programmed for various functions and operating modes by a simple dip switch selection.
9. All inputs and outputs are isolated by opto-coupler and relay components for increased reliability.
10. Turnstiles can be activated or blocked with the signals received from data collection systems (full closed). For dropping arm applications, an arm control unit, battery charger and a rechargeable battery are included as standard feature.
11. The power supply is supported by “switching-mode” technology for better voltage regulation and energy efficiency.
12. Turnstile only allows passages of authorized people. If a person does not pass within a pre-set time limit following authorization contact (selectable for 6, 12, 18 or infinite seconds), the system automatically locks and returns to standby.
13. After passage, the system provides dry contact relay output for each direction. An optional counter can be used.
14. Electronic control unit of the turnstile is protected against water for outdoor installations.
15. Turnstiles can work in synchronization with door-type metal detectors; For security purposes, even passage of a person with authorization can be blocked automatically upon receiving contact from a metal detector. The system can be returned to normal operation by the operator.
16. In cases of emergency the turnstile can be switched into “emergency mode” with a manual button, a contact received from fire alarm system or by power failure. In such cases, arms rotate freely in both directions allowing free passage. One arm drops automatically on models equipped with the optional ‘drop arm’ feature.
17. Turnstile passage directions can be arranged in different combinations. (For example: one direction blocked, other direction controlled or free; both directions controlled, or one direction free and other controlled)
18. Turnstiles allow passage of only one person at a time for each authorization contact into the control board.
19. Card readers or similar access control systems can be integrated into the turnstiles separately or jointly for controlling both sides depending on the needs and specific requirements.
20. Once a passage is completed, an entrance or exit direction data (dry contact) is provided to the data collection terminal.

4.3 System Specifications- Wide Access/ DDA Models



1. Microprocessor controlled, bi-directional wide access system (Only 715-B ve 715-E models are uni-directional)
2. PWM DC motor driven system for quiet and efficient operation.
3. Panel unlocks and opens 90° automatically in either direction when a contact is received on Input A or Input B terminals. The panel stops and tries to continue its movement once more if it meets an obstacle during its movement. If the obstacle is still present an alarm is activated and the panel is released. The system self-resets within 8 seconds.
4. Timing can be re-set manually or by an optional photocell unit for immediate closing of the panel following a passage.
5. **Emergency Mode:** The panel opens automatically in either direction as determined by the dip switch setting (Sw. 3, see 5.4.2) when a continuous contact is received on the Emg terminal. Unit returns to normal operation when the Emg. contact is removed.

4.4 Indicators

The system features status indicators on both sides for user guidance.



RED BAR: System is closed



GREEN ARROW: Passage allowed.

Buzzer is heard when a passage is authorized.

In addition to the side indicators, an optional top passage indicator is available which provides further guidance by a blinking green arrow during passage. In alarm mode the indicators alternately blink in red and green and buzzer is heard.

4.5 Equipment and Accessories

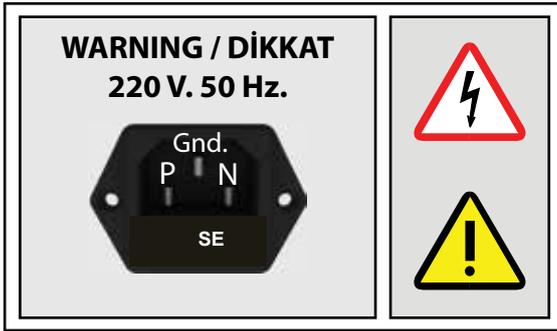
		Standard Features		Optional Features / Accessories														
		Indicators		Photocell	Coin System	Card Reader System	Remote Control	Dropping Arm	Heater Positive	Talking Unit	Alarm Unit					Counter	Passage Limiter	
		Pass	Guidance								Pressure	Earth Quake	Under Arm Passage	Climb Over Passage	Weight			
Waist Height	400 E	O	√	O	O	O	O	-	O	O	-	O	O	O	-	O	O	
	500 E/500 E-D	O	√	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
	600 E/602/602 D	O	√	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
	702 B	√	√	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
	702 R	√	√	O	O	O	O	O	O	O	O	O	O	O	O	O	O	
	700 E/700 E-D	O	√	O	O	O	O	O	O	O	O	O	O	O	O	O	O	O
	720 E	O	√	O	O	O	O	O	O	O	O	O	O	O	O	O	O	O
Disabled/Wide Access Gates	FKR 777	√	√	O	O	O	O	-	O	O	O	O	O	O	O	O	O	
	505 E/505 E-D	O	√	O	O	O	O	-	O	O	O	O	-	O	O	O	O	
	605/605 D	O	√	O	O	O	O	-	O	O	O	O	-	O	O	O	O	
	705 E/705 E-D	O	√	O	O	O	O	-	O	O	O	O	-	O	O	O	O	
	705 B/705 B-D	O	√	O	O	O	O	-	O	O	O	O	-	O	O	O	O	
	725 E	O	√	O	O	O	O	-	O	O	O	O	-	O	O	O	O	
	715 E	O	√	O	O	O	O	-	O	O	O	O	-	O	O	O	O	
	715 B	O	√	O	O	O	O	-	O	O	O	O	-	O	O	O	O	
Retail Store Gates	WG 5	O	√	O	O	O	O	-	O	O	O	O	-	O	O	O	O	
	SWING GATE	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Revolving Wings	MRKT	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	GLASS LINE A1	√	√	O	O	O	O	-	O	O	-	O	-	-	-	O	O	
	GLASS LINE A3	√	√	O	O	O	O	-	O	O	-	O	-	-	-	O	O	

√ - Standard
O - Optional

5. SETUP AND OPERATION

5.1 Power and Grounding Connections

TURNNSTILE POWER WARNING LABEL



Grounding (Gnd.)



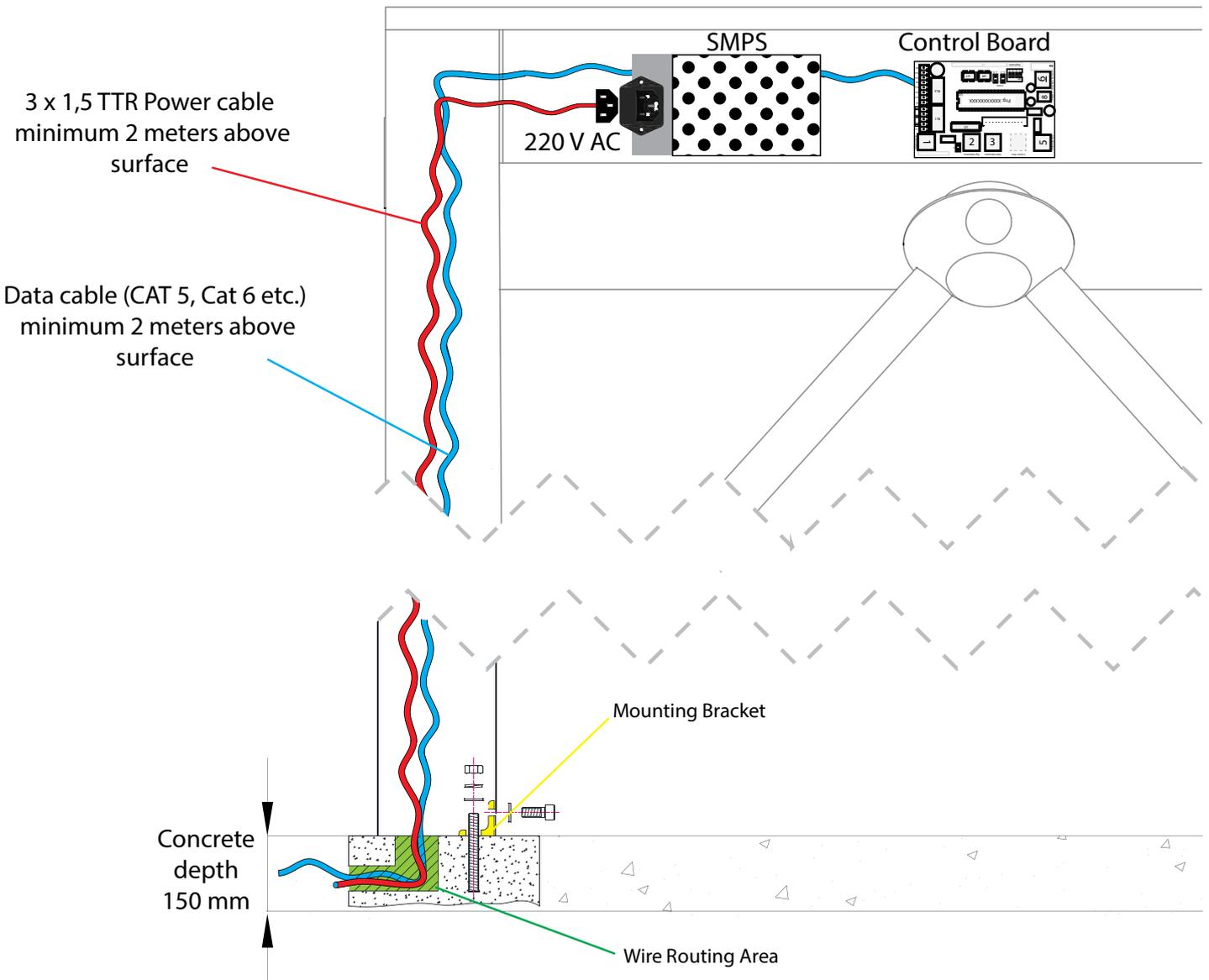
Proper grounding must be ensured to prevent shock hazard!



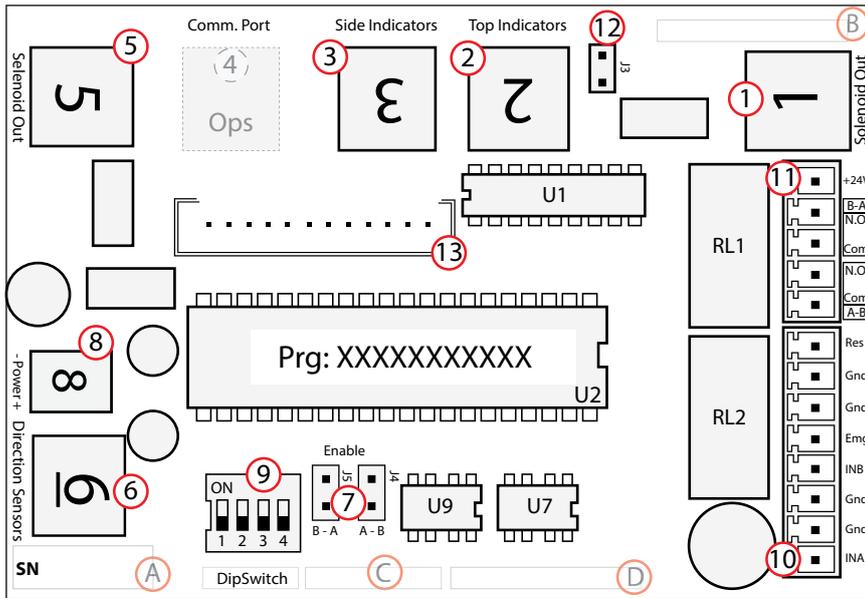
Power and grounding connections must be made by a qualified electrician in accordance with the relevant local regulations using appropriate materials!



Never remove the protective cover of the power supply unit for any reason! In case of a power supply failure, the power supply unit must be replaced with an original unit obtained from **Özak**.

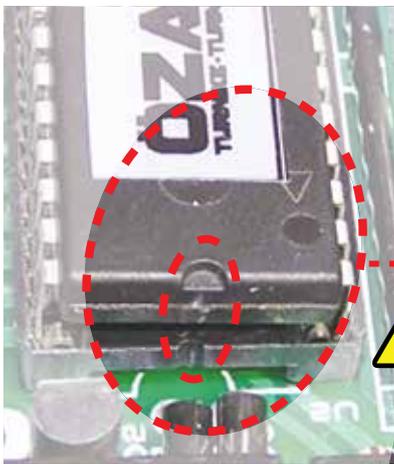


5.3 Control Board External Component Connections



1. Solenoid A-B
2. Top Passage Indicator and Buzzer
3. Side indicators
4. Optional Comm. Port
5. Solenoid B-A
6. Direction Photo Sensor
7. Enable Disable
8. Power Input (24 VDC)
9. Dip Switch
10. Control Inputs
11. Passage Conformation Contact
12. Buzzer enable/disable
13. External Module Connector (Motor Driver, Drop Arm Control etc.)

- A. Board Serial Number
- B. Stock Code
- C. Production Number
- D. Board Model



! Pay attention to pin markers when replacing microprocessors!

! Match socket and cable numbers when replacing boards and other parts!



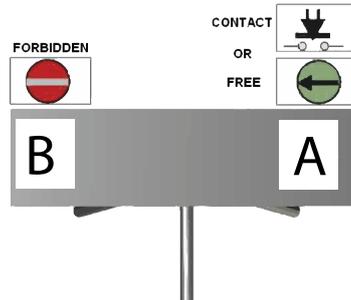
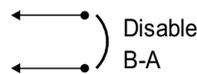
5.4 Control Board Settings

5.4.1 Blocking Passage Direction

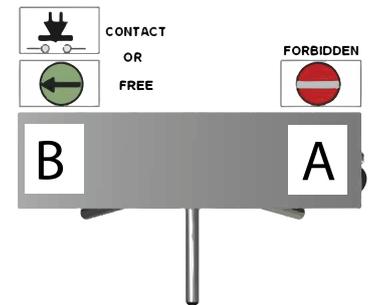
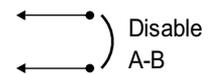
To block entry into A or B direction, short enable pins (J4,J5). Turnstile will not allow passage in the blocked direction and indicator for that direction will turn red to show blocked access. This feature can be used with a metal detector to automatically block access for security purposes or setting the turnstile for one way traffic operation.



J5 Jumper



J4 Jumper



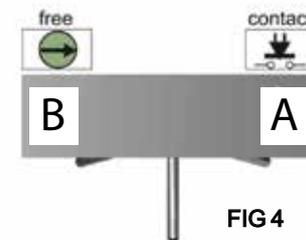
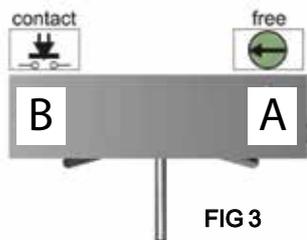
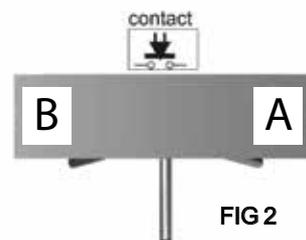
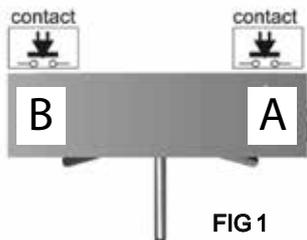
5.4.2 Dip Switch Settings

- **Tripod Turnstiles:** Time out and mode settings of the turnstile are selected by the dip switch located on the control board as explained below.

OFF		SWITCH NO	EXPLANATION
↑		1	TIME SETUP 1
↓		2	TIME SETUP 2
ON		3	PROGRAM SETUP 1
		4	PROGRAM SETUP 2

TIME SETUP		
DIPSWITCH		
1	2	TIME
OFF	OFF	6 sec.
ON	OFF	12 sec.
OFF	ON	18 sec.
ON	ON	INFINITY

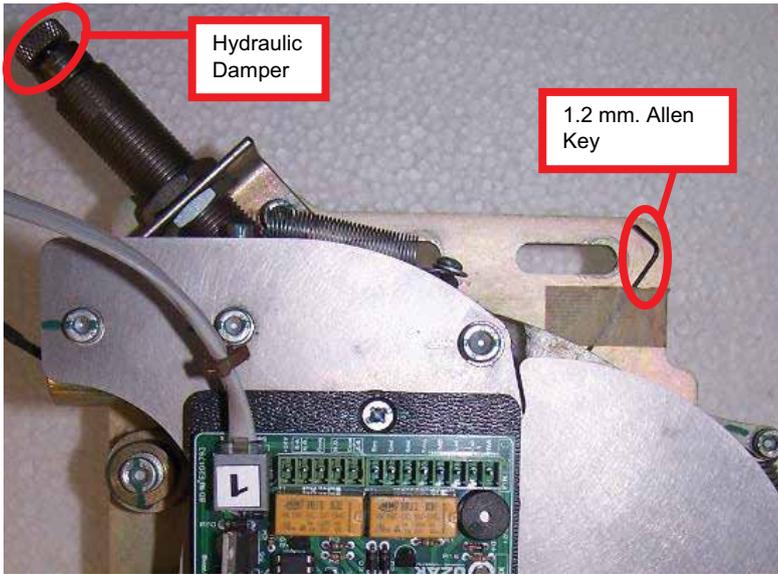
FUNCTION (PROGRAM) SELECTION			
DIPSWITCH			
3	4	FUNCTION	DIAGRAM
OFF	OFF	Bidirectional operation	1
ON	OFF	A-B free, B-A controlled access	3
OFF	ON	Single input, activation in both directions	2
ON	ON	B-A free, A-B controlled access	4



- FIG 1.** Bi-directional controlled passage: A card reader or button is used for each direction
FIG 2. Bi-directional passage by a single control device: A single reader or button connected into In A allows passage in both directions
FIG 3. A direction free, B direction controlled passage: Example: Controlled entry –free exit into a building.
FIG 4. direction free, A direction controlled passage

- **Wide Access/ DDA Models:** Switch number 3: Sets emergency opening direction
 Switch number 4: Allows open/ timeout reset -close commands by a single contact into In A or B. Panel closes without waiting for timeout period when input contact is repeated.
All other settings are as explained in table above

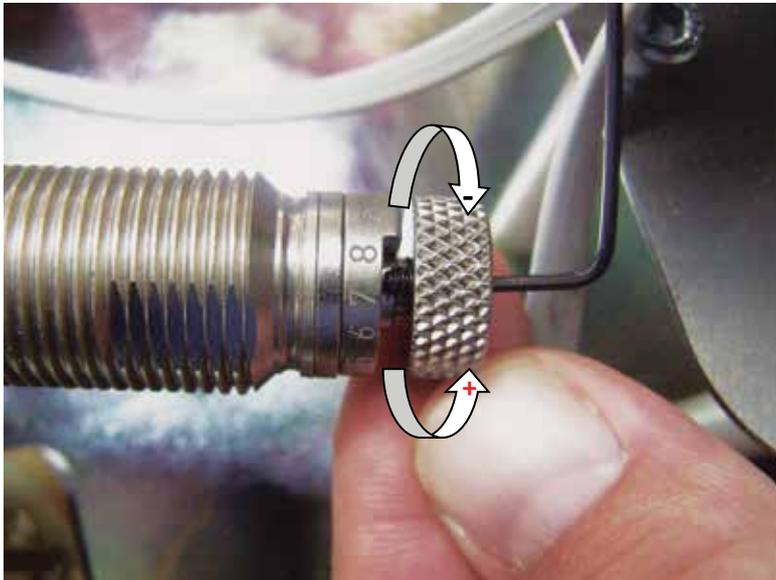
5.5 Hydraulic Damper Settings (Manual Models)



Damper Adjustment:

Due to large variations in ambient temperature or wear the hydraulic damper adjustment must be required. Example; In very cold temperatures damping should be reduced if the rotor can not quickly return to rest position following rotation. In warm areas, if the rotor fails to stop smoothly at the rest position and oscillates then the damping should be increased.

Before adjusting the damper, loosen the dial stop screw with 1.2 mm. Allen key taped on the mechanism.

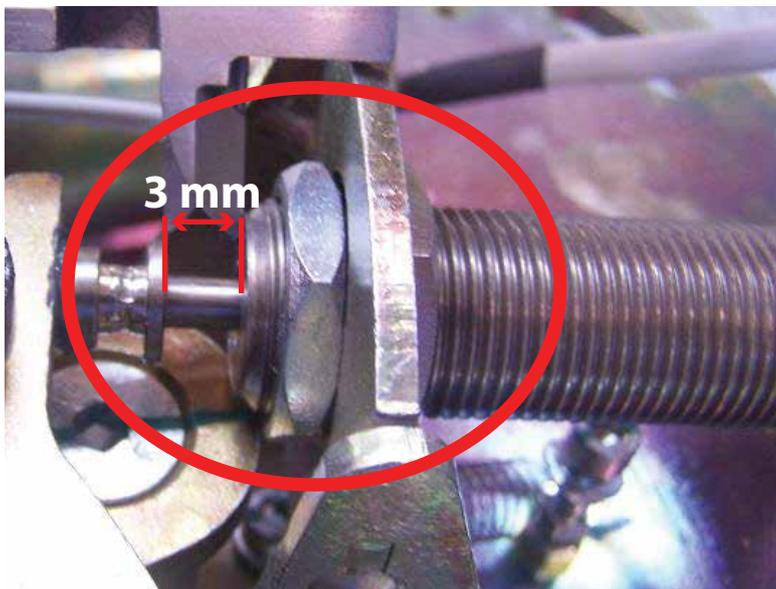


Note:

Damping factor is increased when dial is turned clockwise.

Once the adjustment is done, tighten the stop screw while holding the dial steady with the other hand.

Caution! Dial is very sensitive. It must be adjusted carefully in small increments.



Caution! To prevent damage due to bottoming out of the damper during operation, ensure that there is approximately 3 mm. clearance between the damper head and the body when the damper arm is fully pushed in. Use loctide on damper mounting nuts to prevent loosening by vibration if clearance adjustment is performed.

6. POST INSTALLATION CHECKLIST

No	Item to Check	√	Remarks
1	Installation surface is flat, even and sufficiently strong		
2	All wiring is routed and connected properly		
3	All AC power lines are properly insulated and grounded ⚠		
4	Turnstile is positioned and mounted correctly and firmly		
5	All anchoring bolts are secured in place with chemical plaster.		
6	All anchoring hardware tightened properly (no loose nuts/bolts etc).		
7	All arms, covers, panels, readers etc. are mounted correctly		
8	No physical damage or irregularities (dents, scratches, broken items etc.)		
9	When powered up all indicators are normal, solenoids locked, buzzer initial beep is heard, rotor/panel in standby position)		depends on dip SW settings (see 5.4)
10	Turnstile allows passage in A direction when contact is given on Input A and Gnd. Opposite side indicator turns red until rotation complete.		
11	Turnstile allows passage in B direction when contact is given on Input B and Gnd. Opposite side indicator turns red until rotation complete.		
12	Turnstile rotor (or panel) operates quietly, smoothly and returns to center (standby) position.		
13	When Emg contact is given continuously turnstile allows free passage in both directions while buzzer is heard.		(fixed arm version freewheels, drop arm drops, panel version fully opens)
14	When power is cut off, turnstile allows free passage by pushing		Arm drops automatically in drop arm models
15	⚠ AC potential between turnstile ground and neutral is less than 0.5V. Good continuity (0 Ohm) between chassis and ground.		Unit is properly grounded.

7. SERVICE AND MAINTENANCE

7.1 Maintenance Instructions

7.1.1 Recommended User Maintenance

- Periodically wipe the turnstile exterior with a clean, damp and soft cloth to keep it free of dust.
- Inspect external mounting screws, panels, arms etc. once every three months or as required to ensure that there are no loose, worn out or damaged items. If there are loose or damaged items contact your authorized dealer or Özak.
- Check that the turnstile is firmly anchored on the surface.(No loose or damaged anchoring).
- Check that all mechanical movement is smooth and quiet with no unusual noise, rattling etc.
- Inspect electrical cables and connections for any damage, water contamination, loose connections or wear. Contact your authorized dealer or the manufacturer if any problem is detected.
- Özak uses only the finest quality certificated steel obtained from reputable suppliers for maximum corrosion resistance and strength. During our manufacturing process we take all the required steps to ensure that the finished products have excellent corrosion resistance. Depending on the environmental conditions, there may be staining issues on some turnstile surfaces in outdoor installations if regular cleaning and maintenance is not performed. On 304 and higher grade steel surfaces, these stains are not actual rust, but only accumulation of airborne particles sticking on the surfaces. These type of stains can be cleaned off and prevented by periodic maintenance recommended below.
- A mild cleaning method of cleaning the surface with warm fresh water and a mild detergent, wiping with a clean, dust and grit free absorbent cloth is effective in most cases. Harsh abrasives should never be used on polished metal surfaces. Commercially available appropriate metal polishing compounds can be used for removal of tougher stains. The recommended frequency of cleaning depends on the local environment as explained in table below.

Environment	Type 304	Type 316
Seafront	Frequently as required	Monthly
Coastal (Within 5 km of the coast)	Frequently as required	6-12 months
Industrial and urban	3-6 months	6-12 months
Suburban Rural	Annually or as required by experience	
Internal	As required to maintain appearance	



Do not wash the turnstile with pressurized water.

There are no user serviceable items inside the turnstile. Do not attempt to do repair work such as lubrication, part replacement, adjustment inside the unit. All such work must be performed by qualified technical personnel only!

7.1.2 Periodic Maintenance by Technical Service Personnel

400-500-600-700 SERIES TURNSTILES			
General	Cover and anchoring bolts	12 mt.	Check/ tighten
	Cover, reader and indicator seals	12 mt.	Check
	Rotor head and mounting hardware	12 mt.	Check
Mechanism	Rotor shaft	12 mt.	Check + Lubricate
	Damper arm and bearing	12 mt.	Check
	Locking levers	12 mt.	Check
	Solenoids	12 mt.	Check
	Lock spring	12 mt.	Check
	Hydraulic damper	12 mt.	Check + Adjust
	Mechanical assembly fasteners	12 mt.	Check
	Bearings	12 mt.	Check
Electronics	Control Board	12 mt.	Check + Remove dust
	Directional Photosensor	12 mt.	Check + Remove dust
	Wiring and connectors	12 mt.	Check
	Indicators and buzzer	12 mt.	Check
WIDE ACCESS/ DDA TURNSTILES			
General	Cover and anchoring bolts	12 mt.	Check
	Cover, reader and indicator seals	12 mt.	Check
	Motor	12 mt.	Check
Mechanism	Motor pulley and drive belt	12 mt.	Check
	Rotor shaft	12 mt.	Check + Lubricate
	Solenoids	12 mt.	Check
Electronics	Control board	12 mt.	Check + Remove dust
	Directional photosensor	12 mt.	Check + Remove dust
	Wiring and connectors	12 mt.	Check
	Indicators and buzzer		

7.2 Trouble Shooting and Repair Guide (⚠ Refer all repair work to qualified technical service personnel!)

Description of Fault	Possible Cause	Recommended Action
No power. (indicators, buzzer, locks off)	<ol style="list-style-type: none"> 1. No AC power supplied to unit. 2. Loose power cable 3. Blown fuse 4. Faulty power supply unit 	<ol style="list-style-type: none"> 1. Restore AC power. 2. Connect power cable. 3. Replace fuse (see 2.2) 4. Replace power supply unit
Rotor free wheels when power is on Note: Ensure no contact on Emg. terminal and dip switches 3 and 4 are off	<ol style="list-style-type: none"> 1. Loose solenoid or photosensor connector. 2. Faulty photosensor 3. Faulty solenoid 4. Faulty control board Note: periodic beep and red indicators indicate a loose or faulty photosensor.	<ol style="list-style-type: none"> 1. Re-insert connector 2. Replace photosensor 3. Replace solenoid. 4. Replace control board
Turnstile does not allow passage when input contact is given-buzzer heard	<ol style="list-style-type: none"> 1. 1. Restricted lock lever movement (due to foreign object such as cable, gummed lubricant etc) 2. Sticky solenoid 3. Faulty control board 4. Misaligned/bent photosensor in motorized units 	<ol style="list-style-type: none"> 1. Repair lever mechanism 2. Replace solenoid 3. Replace control board 4. Adjust photosensor (motorized units)

Description of Fault	Possible Cause	Recommended Action
Rotor/arms do not return to center (standby) position following a passage	<ol style="list-style-type: none"> Loose or broken clamp spring Over damped hydraulic damper setting 	<ol style="list-style-type: none"> Re-install / replace clamp spring Adjust hydraulic damper (see 5.5)
Rotor bounces back and forth following a rotation, fails to settle in rest position smoothly	<ol style="list-style-type: none"> Under damped hydraulic damper setting Worn out / faulty hydraulic damper 	<ol style="list-style-type: none"> Adjust hydraulic damper (see 5.5) Replace and adjust hydraulic damper
Turnstile fails to lock/ free wheels following passage	<ol style="list-style-type: none"> Dislocated, broken lock lever. Solenoid failure. Loose or faulty photosensor 	<ol style="list-style-type: none"> Repair/replace lock lever. Replace solenoid. Re-connect, replace photosensor.
Rotor gets stuck intermittently during rotation	<ol style="list-style-type: none"> Loose or broken ratchet spring 	<ol style="list-style-type: none"> Re-install/ replace spring
No response to input/reader device. No access	<ol style="list-style-type: none"> Loose/incorrect reader connection Reader fault Faulty control board 	<ol style="list-style-type: none"> Check/repair reader connections Replace faulty reader/input device Replace control board
No passage confirmation contact out of control board	<ol style="list-style-type: none"> Loose connection at output terminal Faulty control board. 	<ol style="list-style-type: none"> Repair connection Replace control board
Turnstile free wheels in one direction	<ol style="list-style-type: none"> Dip switch 3,4 might be set for free passage (see.5.4.2). Loose solenoid connector Loose lock lever spring Stuck/ broken lock lever 	<ol style="list-style-type: none"> Set dip switches 'off' Re-insert connector Repair/ replace lock lever.
Arm fails to drop in emg mode or when power is cut off. (Drop arm equipped models)	<ol style="list-style-type: none"> Depleted/ weak 12V battery Loose battery connector Loose drop arm driver board-motor connection Jammed drop arm locking mechanism 	<ol style="list-style-type: none"> Recharge/replace battery Restore battery connection Repair/tighten loose connection Repair jammed mechanism
Arm fails to lock in place/ drops by itself (drop arm equipped models)	<ol style="list-style-type: none"> Jammed arm locking mechanism Loose/ deformed arm lock spring Damaged/worn arm locks 	<ol style="list-style-type: none"> Repair jammed mechanism Repair/replace spring Replace arm locks.
Turnstile unlocks upon input but motor does not work (motorized models)	<ol style="list-style-type: none"> Loose motor/motor driver board connection Tripped motor driver protection circuit breaker (2xgreen leds lit) or blown fuse Faulty motor driver board Faulty motor 	<ol style="list-style-type: none"> Repair/ tighten connection Do a power off reset/ replace blown fuse Replace motor driver board Replace motor
Motorized rotor/ panel keeps moving/ fails to stop in middle position.	<ol style="list-style-type: none"> Loose photosensor connector Misaligned, bent or contaminated photosensor Faulty photosensor 	<ol style="list-style-type: none"> Repair/tighten photosensor connector Adjust/ clean photosensor Replace photosensor
Motorized panel opens slowly and times out on return/ alarm activated.	<ol style="list-style-type: none"> Too low motor speed setting on motor driver board Loose or oil contaminated drive belt 	<ol style="list-style-type: none"> Increase motor speed (turn speed control ccw direction) on motor driver board Clean/ tighten drive belt.

8. LIST OF REPLACEMENT PARTS

REF	Part Description	Part Number	Remarks
1	Battery (12V/1.2Ah)	10 01 38 0001	Drop arm equipped units
2	Clamp spring	20 02 07 0007	
3	Drop arm motor	10 01 34 0005	
4	Drop arm driver/ charger board	30 01 04 0002	
5	Electronic Control Board (1202)	30 01 06 0003	
6	Power supply (SMPS) 100W/ 24V	10 01 35 0013	Motorized models
7	Power supply (SMPS) 50W/ 24V	10 01 35 0017	Manual models
8	Hydraulic Damper	10 02 00 0001	
9	Damper arm bearing	10 00 10 0003	698 bearing
10	Lock lever	20 02 07 0028	Tripod models
11	Lock lever	20 02 07 0008	Motorized panel models
12	Arm cap (chrome)	20 02 02 0097	
13	Arm cap (plastic, black)	20 02 03 0027	
14	Chrome arm	20 03 01 0007	Standard
15	Chrome arm (drop arm with polyamide mount)	45 00 00 0002	Varies according to SN
16	Motor (24V/35W)	10 01 34 0002	Motorized models
17	Motor (24V/60W)	30 01 16 0002	Glass Line models
18	Belt	10 04 19 0005	Motor
19	Motor Driver Board (MC24)	30 01 03 0011	Motorized models
20	Rotor Head (Polyamide)	20 02 03 0006	Fixed arm models
21	Rotor mounting hardware set (bolt, washer,lock washer)	45 00 00 0003	Fixed arm models
22	Solenoid	30 01 10 0005	
23	Top passage indicator (oval, with acrylic cover)	30 01 11 0004	602 Models
24	Side indicator (round with acrylic cover)	30 01 11 0005	
25	Directional photosensor	30 01 14 0001	
26	Direction control/ timing disc	20 02 02 0013	Wide Access / DDA models
27	Direction control/ timing disc	20 02 02 0010	Motorized tripod models
28	Direction control/ timing disc	20 02 02 0007	Manual tripod models

⚠ Use only original Özak replacement parts!



Note: Please provide model and serial number of the turnstile when ordering parts! Parts may vary according to model and manufacturing date.

9. WARRANTY AND DECLARATION OF CONFORMITY

9.1 CE Declaration of Conformity

MANUFACTURER : ÖZAK GEÇİŞ TEKNOLOJİLERİ SANAYİ TİC A.Ş.
ADDRESS : Çuhane Caddesi N0: 130 PK: 41135
KÖSEKÖY / KOCAELİ / TÜRKİYE



Manufacturing, control, and final assessment of the below mentioned products are made by **ÖZAK**.

List Of Products

400 Series Turnstiles : 400 E
500 Series Turnstiles : 500 E S/D, 505 E S/D
600 Series Turnstiles : 600 E, 602 S/D, 605 S/D
700 Series Turnstiles : 702-B, 702 R, 700 E/D, 705 E/D, 705 B/D, 715 E, 715 B, 720 E, 725 E
BT Series Turnstiles : BT 312 S/D, BT 402 S/D, BTE 312 S/D, BTE 402 S/D, BTX 300 S/D, BTX 400 S/D,
ECO LINE 300S/D, ECO LINE 400 S/D
Special Series Turnstiles : MRKT 404, SWG 101, CYLINDER GATE, GLASS LINE A1/A3, HIDDEN GATE HG01 S/C,
FKR 777, PADDLE GATE PG 50 S/D, PADDLE GATE PG 90 S/D,
OPTIC GATE OG 01 S/C, WG 5

Relevant Directives:

Machine Directive (2006/42/EC)
Low Voltage Directive (2006/95/EC)

Regulations applied according to Harmonised Standards:

EN ISO 12100:2010, EN ISO 13857:2008, EN 60204-1:2006, EN 953:1997+A1:2009, EN 349+A1:2008

Özak Turnike. San. Ve Tic. Ltd. Şti. hereby declare that the above listed products satisfy and comply with the requirements of Harmonised Standards for Machine Directive (2006/42/EC), Low Voltage Directive (2006/95/EC).

Authorized Name : Ahmet BALKAYA
Place and Date : Kocaeli / 03.03.2015

Görevi : General Manager
İmza :



Warranty Certificate

BRAND NAME :

MODEL :

DATE OF DELIVERY :

WARRANTY PERIOD :

SERIAL NUMBER :



MANUFACTURER : ÖZAK GEÇİŞ TEKNOLOJİLERİ SANAYİ TİC A.Ş.
ADDRESS : Çuhane CD. NO: 130 41 135 KÖSEKÖY / KOCAELİ / TURKEY
PHONE&FAX : +90 262 373 48 48 Pbx.
E-MAIL : ozak@ozak-t.com
WEB : www.ozak-t.com



9.3 Warranty Terms and Conditions

1. Warranty period starts after the date of purchase of the goods and continue for eighteen (18) months against manufacturing defects. Warranty coverage is in form of supplying replacement parts free of charge.
2. Availability of the spare parts by the manufacturing company is guaranteed for ten (10) years following the manufacturing date of the product.
3. Any tampering, failures resulting from unauthorized modification or repair attempt and shall void the warranty.
4. Expiration time for the warranty of the parts replaced within the warranty period is the same as that of the turnstile.
5. When the turnstile fails within the warranty period, duration of repair is added to the warranty period.
6. Manufacturing company supplies required replacement parts to repair defects and failures during the warranty period in accordance with the terms stated herein. The parts are supplied to the authorized dealer/ service center which has sold the product to end user.
7. It is the user responsibility to check that technical services are carried out in accordance with the terms stated herein.
8. The user must retain the warranty certificates and present to the authorized service personnel when required.
9. Users are expected to sign the failure report/ service forms that are filled after service/maintenance work performed under the warranty coverage.
10. In case any disputes or problems related to the warranty is not resolved by the manufacturer, users can apply to the Republic of Turkey Ministry of Industry and Trade, Directorate General of Protecting Consumer Rights and Competition.
11. All replacement parts sold by Ozak are warranted for a period of one year following the date of purchase, excluding failures resulting from physical damage, incorrect installation, misuse, tampering and similar reasons beyond manufacturers control.

9.4 Cases Excluded from the Coverage of Warranty

1. Any tampering or damage on warranty certificate or serial numbers and labels that prevent the identification of the product shall void the warranty.
2. Any modifications, addition of accessories and parts, or replacement of parts without approval of manufacturer fall within the scope of tampering with the system, therefore terminates liability of the manufacturing company.
3. Any damage and failure resulting from any of the conditions listed below are not covered by warranty:
 - a) Misuse, abuse, deliberate act or negligence,
 - b) Glass breakage,
 - c) Failures caused by short circuit, power surge, incorrect wiring and voltage applications, improper grounding, change of phase group, induction current effects,
 - d) Maintenance, repair, additions, or replacement of parts and accessories or moving the turnstiles from original location by unauthorized personnel,
 - e) Shipping and handling damages
 - f) Failures caused by exposure to unsuitable environmental conditions for the stated technical specifications of the product (temperature range, IP grade etc) such as excessively dusty, humid, dirty and other environments.
 - g) Failures caused by leakage of water into the internal parts of the turnstile due to application of pressurized water on the product,
 - h) Damage and failure caused by lightning, flood, fire, storm, hurricanes, earthquake and similar natural disasters,
 - i) Accidents that occur at the location where the products are installed,
 - j) Damages that occur as a result of circumstances beyond reasonable control of the manufacturer or the user (Armed conflicts, civil unrest, blockade, revolution, insurrection, mobilization, looting etc.)
 - k) THE DAMAGE OR FAILURES OCCURRING DUE TO FEEDING OF EXTERNAL DEVICES (CARD READERS, TERMINALS, INDICATIONS, COMMUNICATION DEVICES, ETC.) FROM THE CONTROL BOARD OR POWER SUPPLY UNIT INSIDE THE TURNSTILE.

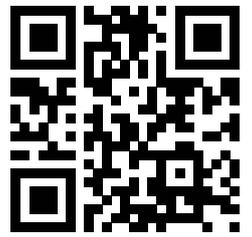
ÖZAK



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